

**Relief** from  
home repair hassles.



The right choice in home warranties.®

**AHS** AMERICAN  
HOME SHIELD®

# AHS is the right choice in home warranties.®

Discover why 1.2 million homeowners consider **AHS®** the **right choice** for their home warranty needs.

- Our customers use their contracts an average of 2+ times per year.
- AHS maintains a network of over 14,000 professional and insured service contractors.
- You pay a low trade service call fee for each covered repair, no matter the make, model or age of your covered system or appliance.
- No limit to the number of covered repairs we'll pay for during your coverage term.
- Call 24 hours a day, 7 days a week, 365 days a year to request service.

The leader in the home warranty industry. A service network second to none. It's no secret why so many homeowners choose an AHS Home Warranty to help manage the high cost of home repairs.

Join the rank of satisfied home warranty owners by calling AHS toll-free at 1-800-305-8753 today. 1.2 million homeowners can't be wrong.



# Questions and Answers about an AHS® Home Warranty.

**Q.** My systems are over 10 years old. Are they still covered?

**A.** Yes! 10, 15, 20 years old – it doesn't matter. Your AHS Home Warranty covers home systems and appliances no matter what age, make or model, as long as they are in good working order on the effective date of your home warranty and properly maintained.\*

**Q.** How many service calls am I allowed?

**A.** As many as you need. There is no limit to the number of times you can call for repairs. The average AHS Home Warranty owner calls for repairs more than 2 times a year!

**Q.** What if I have an appliance that cannot be fixed?

**A.** No problem. If AHS determines your covered system or appliance can't be repaired, it will be replaced.\*

**Q.** Do service contractors vary what they charge based on the type or complexity of the repair?

**A.** Definitely not. Whether it's replacing one bolt or replacing the entire system, you simply pay a trade service call fee of \$60.\*

**Q.** How do I know my service contractor is qualified?

**A.** We've singled out reliable service contractors in your local area for all types of repairs so you won't have to. AHS service contractors are insured and monitored regularly against our quality standards.

**Q.** Sounds good. But will I be locked in a long term commitment?

**A.** Absolutely not. We want you to see for yourself the value of an AHS Home Warranty. If you're not satisfied call AHS toll-free at 1-800-305-8753 to cancel your plan within the first 30 days.

## Satisfaction Guaranteed

American Home Shield® guarantees that all approved covered service repairs will be completed to your satisfaction. If for any reason you are not satisfied with the service received, we will work with you until you are satisfied or we will refund the amount of the trade service call fee.

## Call one number to request service.

If you've ever played "phone tag" with repairmen, or had trouble getting through when you have a home emergency, you'll appreciate the convenience of an AHS® Home Warranty.

Just call the **AHS "customer" hotline** and we'll take over. We'll arrange for a local service contractor to contact you during normal business hours to schedule a mutually convenient appointment. Call day or night, weekday or weekend, whenever you need to request service.

## Local, pre-screened contractors.

Selecting the right service contractors can sometimes be a stressful and time consuming adventure. Who can you trust? Are they qualified? Which one is the best choice?

AHS has already asked these questions and partnered with a network of reliable service contractors in your area. Every AHS contractor is insured and is regularly evaluated to ensure adherence to our demanding contractor standards.

If for any reason you are not satisfied with the service provided, AHS will work with you until you are satisfied or we will refund the amount of the trade service call fee.

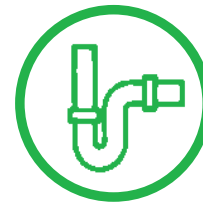
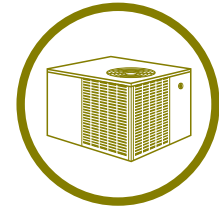
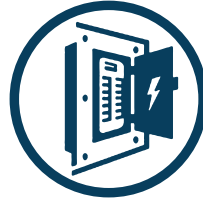
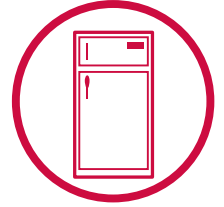
## We'll replace what cannot be fixed!

No matter the make, model or age, if AHS determines your covered system or appliance cannot be repaired, AHS will replace it. You simply pay the \$60 trade service call fee.

(See your contract for specific coverage, exclusions, and limitations.)

**ENROLL TODAY**  
**1-800-305-8753**

Sales representatives available 7 am - 10 pm CST  
M-F and 7 am - 8 pm CST S-S



\* Not all home systems and appliances are covered. To receive a copy of the contract that details specific coverages, exclusions, and limitations, please call AHS at 1-800-305-8753. Covers single-family homes under 5,000 sq. feet. The trade service call fee applies to the initial visit by a technician for each covered trade. This initial fee covers any additional technician visits required for the same breakdown within 30 days of the original service date. Additional charges may apply for some repairs and replacements. AHS may provide cash back in lieu of repair or replacement in the amount of AHS's actual cost to repair or replace such item, which at times may be less than actual retail pricing. Systems and appliances 1) will be replaced with units having comparable features, not necessarily the same dimension, color, and/or brand; 2) must be in good working condition on the effective date of the contract; 3) designated by the manufacturer as commercial are not covered. Improper maintenance of any covered system or appliance may result in denial of coverage for lack of maintenance. Not valid in conjunction with a real estate transaction or current AHS contract renewal. Limited time offer. Refer to your contract for state specific cancellation provisions.

## Step 1 – Choose the right plan to fit your needs

Prices below are for single family dwellings under 5,000 sq. ft., condominiums, townhomes and mobile homes. To obtain a quote for other dwelling types, please call AHS toll-free at 1-800-305-8753.

- Essential Plan®** **\$356**
- Enhanced Plan®** **\$500**

### Optional Coverage

- Pool Only \$160
- Built-in Spa Only \$160
- Pool & Built-in Spa w/ Common Equipment \$160
- Additional Built-in Spa \$160
- Well Pump \$80

### PLAN TOTAL

**TAX WILL BE ADDED WHERE REQUIRED BY LAW**

COVERED SYSTEMS AND APPLIANCES*	ESSENTIAL PLAN*	ENHANCED PLAN*
Central Air System(s)		✓
Kitchen Refrigerator		✓
Garage Door Opener		✓
Clothes Dryer		✓
Clothes Washer		✓
Heating System(s)	✓	✓
Heat Pump(s)	✓	✓
Ductwork	✓	✓
Plumbing System	✓	✓
Plumbing Stoppage	✓	✓
Sump Pump	✓	✓
Toilet Tanks and Bowls	✓	✓
Built-in Whirlpool Motor & Pump	✓	✓
Electrical System	✓	✓
Water Heater	✓	✓
Range/Oven	✓	✓
Cooktop	✓	✓
Dishwasher	✓	✓
Built-in Microwave	✓	✓
Garbage Disposal	✓	✓
Ceiling Fans	✓	✓
Exhaust Fans	✓	✓
<b>OPTIONAL COVERAGE</b>		
Built-in Pool or Spa Equipment	✓	✓
Well Pump	✓	✓

## Step 2 – Give us a little information

### Property Address to be Covered

ADDRESS: \_\_\_\_\_

CITY, STATE, ZIP: \_\_\_\_\_

### Homeowner Billing/Mailing Information

NAME: \_\_\_\_\_

PHONE: (     ) \_\_\_\_\_

MAILING ADDRESS: \_\_\_\_\_

\_\_\_\_\_

CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_

E-MAIL: \_\_\_\_\_

3 easy ways to enroll:

Call 1-800-305-8753 toll-free

Fax this form to: 1-866-330-3892

Mail this form to: AHS, P.O. Box 2803  
Memphis, TN 38101-2803

## Step 3 - Provide payment information and sign

- CREDIT CARD** -  VISA®  MasterCard®  Discover®  American Express
- Full Payment
  - 3 Consecutive Monthly Payments (1/3 now, 1/3 due in 30 days & 1/3 due in 60 days)
  - 12 Automatic Monthly Payments

Credit Card No.

Expiration Date  /

### CHECK

- I've enclosed a check for the **Full Annual Payment** of \$ \_\_\_\_\_ made payable to **American Home Shield**.

(AHS accepts checks for Full Payments Only. Call for other payment methods.)

**Sign** \_\_\_\_\_

# Is your home protected?

## Consider this...

- There is a 68% chance that a major system or appliance in your home will fail in the next year (*Marshall & Swift, 2004*).
- The average cost to replace a home system or appliance is \$1,388 (*Marshall & Swift, 2005*).

SYSTEM/APPLIANCE	REPLACEMENT COSTS*
Plumbing <sup>1</sup>	\$726 - \$990
Water Heater	\$456 - \$520
Electrical <sup>2</sup>	\$811 - \$1,260
Pool/Spa <sup>3</sup>	\$1,361 - \$1,900
Heating	\$1,751 - \$4,075
Air Conditioning	\$2,461 - \$4,400
Range	\$531 - \$915
Refrigerator	\$691 - \$975

+ This chart shows retail replacement costs for equipment considered "average quality," as determined by Marshall and Swift, L.P., 2005, and was reprinted with their written permission. Figures presented may be higher or lower in your area. Further reproduction is expressly prohibited. **Please read your contract for specific coverages, exclusions and limitations.**

- 1 Replacement of toilet.
- 2 Replacement of 200-amp service panel.
- 3 Replacement of pool/spa heater.

**Help protect yourself** from the unexpected repair costs on key systems and appliances in your home with an AHS® Home Warranty plan.

## Choose from **two economical plans.**

There's an AHS Plan that's right for your budget. You can choose our **Essential Plan** that covers all the basics for less than \$30 a month. Or for just a few dollars more a month, you can expand your coverage with the comprehensive **Enhanced Plan** for added protection.

# ENROLL TODAY 1-800-305-8753

Representatives available from 7 am - 10 pm CST M-F and 7 am - 8 pm CST S-S



A **ServicEMASTER**  
COMPANY

The home warranty plan is issued and administered exclusively by American Home Shield Corporation, American Home Shield of Arizona, Inc., American Home Shield of California, Inc., American Home Shield of Florida, Inc., American Home Shield of Iowa, Inc., American Home Shield of Maine, Inc., New Jersey Home Shield Corporation, American Home Shield of Texas, Inc., American Home Shield of Virginia, Inc., and American Home Shield of Washington, Inc. ("AHS"). Each of these companies operates only where permitted by law.